

Standards for Successful Online Caregiver Training

Thank you for joining us for online Caregiver Training and your continued care and commitment to the children and youth in your care. Our goal is to provide consistent, relevant, quality training to support you in your role as a caregiver. We encourage all participants to be aware of and follow the standards to prepare for and make the most of their learning experience.

1. Participants are encouraged to log on at least 15 minutes early to ensure everything is working smoothly and allow time for trainers to offer any technical support, providing a more seamless experience.
2. To create a safe and focused environment contributing to meaningful learning and collaboration, we encourage all participants to bring their full attention and energy to the training session. Actively engaging means focusing entirely on the material being shared and avoiding any activities that could distract attention, such as household chores, using your phone, running errands, driving, escorting children to and from school, other activities, appointments, participating in work-related tasks, resting, or reading. By doing so, you contribute to a more connected and focused training experience. Keep in mind that your camera is on, and others can see your actions during the session.
3. Keeping cameras on with clear visibility of all participants helps create an engaged and supportive learning environment, ensuring eligibility for a certificate for training completion which is a licensing requirement. If multiple people from the same household are attending, please ensure everyone is visible. To maintain focus and connection, virtual or blurred backgrounds are not permitted, and your learning space should be clearly shown.
4. To earn your certificate of completion, you can not miss more than 20 minutes. You'll need to retake the course by self-enrolling in an upcoming session. If assistance is needed, please reach out to cfs.caregivertraining@gov.ab.ca.
5. To ensure a safe and focused space for your learning, please make arrangements for childcare during the session. Children or infants present in the same room may be exposed to sensitive content not intended for them. In order to be reimbursed your childcare expenses, connect with your Caregiver Practitioner.

The trainers are committed to fostering a positive and safe learning environment. In the event of a concern, the trainer will connect with the participant via Zoom chat. If additional steps are needed, the trainer may temporarily move the participant to the Zoom waiting room while working with you to address the concern. For situations involving safety or childcare, the trainer will act promptly to ensure the well-being of all participants, which may include temporarily placing the participant in the Zoom waiting room or pausing their participation until the matter is resolved.

Participants are encouraged to stay actively engaged throughout the course and contribute thoughtfully to class discussion and activities. If for any reason you are unwell or unable to participate in training at the scheduled time, please unenroll from the session directly in Pride Online, or call (780) 427-0159 to leave a voicemail, or send an email to cfs.caregivertraining@gov.ab.ca to cancel your participation this allows us to manage waitlist and make room for another person to attend the class. We look forward to spending this time together, and to sharing this information with you!

The Provincial Caregiver Training Team