

Q & A Ministry of Children's Services Regarding ALIGN's May 2022 Membership Meeting Presentation on Transition to Adulthood Program.

We appreciated the opportunity present at your May membership meeting. Please see below for the answers to your identified questions.

1. Is there an appeal/administrative review process?

Within TAP, there is an appeal process specifically related to dispute resolution. The TAP Transition Specialist will provide direct client support and advocacy for young adults who are currently receiving support through TAP. As a part of TAP Policy, this role specifically acts as a function within TAP to support the dispute resolution process, to arrive at client centered, policy based decisions when client/practitioner disputes occur. If a young adult is deemed not eligible for TAP or if a young adult disagrees with a decision made, they can appeal the decision through a 3rd Person Consult with the Director of Youth in Transition. If the young adult wants to further appeal a decision, the Executive Director of Policy, Practice and Program Development will hear the appeal and provide a response. If this resolution process does not address the young adults concerns, they have the right to request an Administrative review.

1. People were left with the impression that there was a clear delineation between financial support and soft supports. Is there? Can a person have both? Does the financial have to pay for the soft supports?

TAP financial assistance and soft supports are separate. Young adults under the age of 22 will receive both soft and financial supports. Financial assistance in TAP is provincially standardized and provided to support the costs of accommodations, food, transportation, utilities, personal expenses and tenant insurance. Those young adults over the age of 22 will only be eligible for soft supports, which include help finding housing, accessing community resources, family searching, mentoring and life skill programs.

Young adults in the Education (Advancing Futures Pathway) are eligible to apply to the Advancing Futures program between the ages of 18 and 24; applicants have up until the day they turn 25 to apply. Recipients are eligible to receive soft supports and funding until the until the day before they turn age of 31 or have accessed \$40,000 in educational funds or 60 months of funding; which ever comes first.

1. What are you doing with your staff/practitioners with respect to their expectation of the young adults? At this time some agencies work with young people and they really struggle to even show up, keep their phones, make meetings but are likely the youth in the highest need? How will your staff manage with those young people? What training or experience will they have? How do we make sure these young adults are not lost in the cracks ?

TAP recognizes that young adults need a variety of people in their lives who are invested and who can assist and offer guidance in times of struggle. TAP Practitioners will walk alongside young adults with compassion and utilize a trauma informed lens when providing support. They will focus on building

relationships and safety planning as needed. TAP focuses on helping young adults work towards Interdependence and understanding the importance of having healthy supports. Practitioners will work with young adults to connect with mentors, build cultural connections and form support networks that will support them now and in the future as they transition into adulthood.

Thanks!

-Scott-

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(pronouns: He, His, Him)

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