



miskanawah
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SHIFT SUPERVISOR

Location:	2335 30 th Avenue NE
Position Type:	Full time
Hours:	37.5 hours per week (including evenings and weekends)
Program:	Diamond Willow Youth Lodge

Position Summary:

Miskanawah is an Indigenous agency that draws jointly from the strengths and guidance of Indigenous teachings and traditions and evidence-based practices in human services, to support vulnerable children, youth and families.

The Youth Cultural Support Worker works closely with the Diamond Willow Youth Lodge and Early Intervention Team Lead to create customized programming for youth who access the Tawaw Family Resource Networks and Diamond Willow Youth Lodge. This role will lead the team in establishing trauma informed programming for youth and provide individualized, targeted strategies to help youth work towards healthy functioning relationships. This could involve individual consultation or group sessions.

Responsibilities:

- Act as a role model for staff team
- Support staff to address concerns, conflict, and/or challenging youth behaviour
- Create and implement plans for targeted youth programs
- Mentor staff team to develop and complete structured, professional documentation to support program planning and evaluation
- Respect and protect the rights of youth
- Use effective interpersonal skills to communicate complex and sensitive information
- Take the lead in communicating with youth and families when discussing issues, problems, or concerns
- Help staff team develop skills and acquire resources needed to enhance and improve program delivery
- Provide timely and clear information to other members of the team
- Report critical incidents to immediate supervisor as per Miskanawah's Policies and Procedures
- Provide timely and effective program updates to the Team Lead
- Work collaboratively with the Team Lead to ensure that the staff team have what they need to be successful
- Prepare and submit accurate reports and records



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Skills and experiences:

- Experience with facilitating youth programs
- Experience working with at risk youth
- Knowledge and understanding of the justice system, addictions, sexual development and sexual diversity
- Knowledge and understanding of FASD, healthy child/parent attachment and complex needs
- Commitment to most up to date research-based approaches
- Highly creative
- Ability to take initiative
- Ability to work individually as well as part of a team
- Ability to effectively communicate both verbally and in writing
- Ability to respond quickly in a dynamic and changing environment
- Competency in Microsoft applications including Word, Excel and Outlook

Requirements:

- Knowledge of and willingness to engage in Indigenous cultural traditions
- 5+ years' experience working with youth
- Must be willing to work flexible hours including nights, and weekends
- Criminal Record and Vulnerable Sector Check
- Child Intervention Check
- Valid First Aid or CPR certification
- Indigenous Awareness Training
- Diversity Training

We offer the opportunity to be part of a creative and positive work environment, a competitive salary, supports for professional development, opportunity for advancement, and the chance to be part of a team that supports children, youth and families to thrive within a culturally responsive community.

Please submit a cover letter and resume to careers@miskanawah.ca and reference "DWYL Shift Supervisor" in the subject line.