

Disability Application Processing Unit

Key Facts

What is the Disability Application Processing (DAP) Unit?

The Disability Application Processing (DAP) Unit is the result of a pilot project driven by a need to provide more efficient services to Albertans applying for the Persons with Developmental Disabilities (PDD) and Family Support for Children with Disabilities (FSCD) programs.

What is changing?

Applications for PDD and FSCD are now being processed by the centralized DAP unit, which determines program eligibility. The [MyAlbertaSupports](#) online portal now also features the capability to upload documents. This change ensures an efficient and streamlined process for applicants.

What is changing for applicants?

Albertans applying to the PDD or FSCD programs will notice a more streamlined application process, including the ability to upload their supporting documents to the [MyAlbertaSupports](#) portal. This results in a quicker, more efficient process for applicants.

How does DAP work?

A centralized team will process all PDD and FSCD applications. The DAP Unit will receive applications, contact applicants, receive and review supporting

documents and determine program eligibility. Eligible applications will be forwarded to the Disability Services office nearest to where you reside and a Disability Services Caseworker will contact you to discuss next steps.

Why make these changes?

These changes were made to make the application process and eligibility determination more streamlined, and consistent and efficient process for applicants and staff.

Where do Albertans go for more information?

Albertans with questions about the application process for PDD or FSCD can contact [MyAlbertaSupports](#) or their local [Disability Services office](#).

Other relevant information

PDD

[PDD What to Expect](#)

[FAQ for Professionals PDD](#)

FSCD

[FSCD What to Expect](#)

[FAQ for Professionals FSCD](#)