



Temporary Employment Opportunity Caseworker, Nalah Job ID 25-014eC

Company Overview:

For over 75 years, enCompass has been rooted in community safety and this will continue to be our focus. We provide holistic services and wraparound supports that address the root causes of crime and social disorder. We do this through preventative and restorative activities including release planning, housing, safety planning, employment transition, education, substance recovery, cultural supports and more.

We are a values-driven organization that supports clients from a strength-based approach. If your values are aligned with our core values listed at: <https://myencompass.ca/about-us/who-we-are/>, please consider joining our team.

Position Summary:

The Caseworker at Nalah Centre is the first point of contact for victims of intimate partner violence. This role ensures every victim has access to practical and professional client-centred support and a voice while navigating the domestic violence criminal court process. The Caseworker is responsible for the daily management of their assigned caseload while ensuring that Domestic Violence Justice Response (DVJR) protocols are adhered to and incorporated into file management practices. The Caseworker ensures that victims have updates on court proceedings and access to resources, supports, and services.

This position has an anticipated end date of **March 31, 2026**.

Responsibilities:

- Engage with clients over the phone and maintain a caseload of up to 80 clients
- Provide education and information about the impact of family violence on individuals and children
- Develop and monitor safety planning while assessing risk
- Support clients throughout the criminal justice process, including court updates and/or changes throughout the court process
- Act as the client's voice in court conferencing and provide partners with relevant information
- Develop and maintain excellent working relationships with all DVJR partners
- Liaise with Crown Prosecutor's office
- Provide referrals to other resources as appropriate

Qualifications / Skills:

- Diploma in human services or a related field, a degree in social work is preferred
- Minimum of 2 years experience working with victims of family violence in a fast-paced setting
- Thorough understanding of victimization and the dynamics of domestic violence
- Ability to carry a high-volume caseload, up to 80 files
- Experience working with diverse populations and ability to provide culturally relevant services
- Knowledge of law enforcement, child and family service, and/or justice systems
- Effective assessment, verbal and written communication skills
- Effective interpersonal and engagement skills



- Registration with a professional organization is considered an asset
- Ability to speak a second language is considered an asset

Conditions of Employment:

- Clear Criminal Record and Child Intervention Check; A criminal record will not disqualify you from employment with us; we evaluate each application individually
- This position has a start date of May 1, 2025 and an anticipated end date of March 31, 2026
- The hours of work are Monday through Friday 8:00 AM - 4:30 PM.
- The office is located in the. Transition Place Building at 10010-105 Street, Edmonton. Parking is not included with the position.

What we offer

- The salary range for this position is \$52,020.00 - \$59,500.00 annually.
- enCompass strives to provide a meaningful work environment through the following:
 - Strong focus on employee wellness and work-life balance
 - Service recognition and employee awards
 - Professional development opportunities
 - Staff team building and appreciation days
 - Competitive health, dental and RRSP benefits

To apply, submit a résumé and cover letter in one PDF document to hr@myencompass.ca
Please include "25-014eC – Caseworker, Nalah" in the Subject Line of the email. Please include how you heard about the position in the cover letter. **Resumes without a cover letter will not be considered.**

Only those selected for interviews will be contacted

Building Safe, Inclusive Communities.

enCompass is committed to achieving a diverse workforce and strongly encourages applications from people of Indigenous heritage, and people from culturally diverse backgrounds.