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## **YOUTH CULTURAL SUPPORT WORKER**

**Location:** 2335 30<sup>th</sup> Ave NE,  
**Position Type:** Casual/Part-time; Hourly  
**Hours:** Variable – evenings and weekends  
**Program:** Diamond Willow Youth Lodge

### **Position Summary:**

Diamond Willow Youth Lodge is a youth centered gathering space for Indigenous youth between the ages of 12 to 29 years of age. Youth Cultural Support Workers plan and implement culturally appropriate programming for the youth that build social connection, develop life skills and other programming that is relevant to the needs of the youth. Workers support positive peer relationships, help with goal planning and/or making referrals to address the needs and barriers of the youth. We seek to support youth in having access to a diversity of cultural knowledge and experiences by providing access to various Elders and community members. Our aim is to provide an environment that encourages a positive sense of self and belonging to the youth.

The Youth Cultural Support Worker will be supported by the Diamond Willow Youth Lodge Team Lead, in their role as an advocate and mentor for the youth within the community. This position will collaborate with multiple community partners, connect youth to other professionals as needed to plan, implement, coordinate, and support the youth to achieving their cultural, educational, or personal goals.

### **Responsibilities:**

- Maintain a high level of cultural sensitivity
- Provide a safe, nurturing environment for youth
- Promote the integration and acceptance of youth in the community
- Promote and encourage youth in developing a level of health, well-being, and self-esteem
- Plan, develop, implement, coordinate, and evaluate the delivery of support services or programming to youth
- Maintain sustainable working relationships with community agencies, schools, law enforcement, and courts and other community agencies



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- Support youth in systems navigation to access resources within the community to assist with accessing basic needs and other supports for the youths over all wellbeing
- Attend workshops, career development, and continuing education opportunities to maintain current working knowledge of issues that affect youths and their families
- Collaborate with members of a team to plan, implement, coordinate, and evaluate DWYL programming and or supports
- Respect and protect the rights of the youth, including but not limited to their right to independence, autonomy, and self-determination; their right to choose and practice individual values, beliefs, religion, and culture; and their right to privacy and dignity
- Encourage open communication among youth when discussing issues, problems, or concerns
- Ensure commitment to quality, youth safety, and harm reduction initiatives
- Demonstrate positive role modeling among other team members in order to ensure and maintain the safety, cooperation and support for the youth at all times.

#### **Skills and experiences:**

- Ability to respond quickly in a dynamic and changing environment
- Ability to remain calm and poised in crisis situations
- Ability to prioritize and manage day to day task responsibilities and conflicting demands
- Ability to effectively communicate both verbally and in writing
- Ability to effectively interact and relate to youth in a developmentally appropriate manner
- Ability to communicate with youth and service providers respectfully, diplomatically, and professionally at all times
- Ability to effectively support with a wide range of youth with different needs, abilities and cultural beliefs.
- Experience in de-escalation approaches with youth e.g., mental health, aggression, addictions
- Ability to make decisions in complex situations that ensure the health and safety of the youth, staff and organization is maintained.
- Ability to work independently as well as part of a team

#### **Requirements:**

- Degree or diploma in a related field
- Three years of experience in a youth-related social services position



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- Criminal Record Check with Vulnerable sector
- Child Intervention Check
- Ability to maintain positive professional boundaries without imposing personal judgments and expectations on families and clients
- Demonstrated time management skills
- High level of integrity and work ethic
- Strong sense of ethics and the ability to handle sensitive or private information with tact and discretion
- Valid first aid or CPR certification
- Class 5 drivers license

We offer the opportunity to be part of a creative and positive work environment, a competitive salary, supports for professional development, opportunity for advancement, and the chance to be part of a team that supports children, youth and families to thrive within a culturally responsive community.

Please submit a cover letter and resume to [careers@miskanawah.ca](mailto:careers@miskanawah.ca) and reference "DWYL Youth Cultural Support Worker" in the subject line. We thank all applicants, however, only those selected for interview will be contacted.