Family-Centred Supports and Services

Family-centred service delivery is an evidenced-based way of providing service that focuses on ensuring that families are active partners in planning and decision making regarding supports for their child and family.

The FSCD Program recognizes that families are the primary source of care and support for children and that it is within the context of the family that children develop. Family-centred service delivery reinforces the importance of viewing the family and child as an entire unit and respecting the values, cultural background and unique needs of each family. Family-centred service delivery also involves establishing trust and rapport with families, providing families with information that enables informed decision making, and providing families with alternatives and choices, based on their own strengths and needs.

FSCD supports and services are provided directly to children. Family-centred supports and services ensure that families are the drivers of planning and decision-making and recognize that each child and family is unique. This approach recognizes that services must fit each family's strengths and needs, time and priorities, and cultural contexts and values.